

QUAD-MATIC CARBON CARTRIDGE FILTER  
LIMITED WARRANTY

Pond Filtration, Inc. warrants the filter models as follows:

**WARRANTY COVERAGE** – All internal components of the Quad-Matic™ are warranted to be free from defects in material and or workmanship for a period of three (3) years from the date of purchase. In addition, the tanks of such filters are warranted to be free from defects in material and/or workmanship for a period of ten (10) years from date of purchase. The obligation of PFI, Inc. under this warranty will be limited to either repair or replacement of the filter tank, at PFI, Inc. option.

**EXCLUSIONS FROM THIS WARRANTY** – This warranty does not cover:

1. Any materials, synthetic or natural, contained in the filter.
2. Any item manufactured by other companies (such as air or water valves, gauges, plumbing fittings, pipes, bolts, nuts, cartridges, etc.)
3. Problems resulting from oversizing of pump and/or reduction of valve piping size, or from failure to turn pump off before changing the position of the filter valve or any operating valves for the pond and its accessories.
4. Problems resulting from failure to comply with instructions contained in the Installation Manual.
5. Problems resulting from abuse, misuse, negligence or accidents by any party other than PFI's.
6. Problems resulting in whole or in part from alteration or modification of the filter by any party.

**WARRANTY OBLIGATIONS OF POND FILTRATION, INC.** – Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the consumer following the procedures set forth below. PFI, Inc. will, at its option, repair or replace such item or part at its own cost and expense. PFI, Inc. is not, however, responsible under this warranty for any cost of shipping or transportation of the filter or part thereof to or from the service department. Also, PFI is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

**PROCEDURE FOR OBTAINING PERFORMANCE:** In order to obtain the benefits of this warranty the consumer who made the original retail purchase will contact PFI Customer Service Department, phone number 701-365-4240, at 2717 3<sup>rd</sup> Ave N, Fargo, ND 58102 as soon as possible after discovery of the defect, but in no event later than the expiration date of the warranty period provided in this warranty. Upon receipt of the communication, PFI will promptly notify the customer of the address to which the defective item may be shipped. The customer shall then ship the item, freight prepaid, to the address indicated together with a letter stating the model number and the date of purchase of the item which is claimed to be defective, and the name and address of the consumer and a brief description of the problems encountered.

**WARRANTY PROTECTS ORIGINAL PURCHASER:** This warranty extends to the consumer who made the original retail purchase only and is not enforceable by any other party.

**WARRANTIES OR REPRESENTATIONS BY OTHERS:** No dealer or other person has any authority to make any warranties or representations concerning PFI, Inc. or its products. Accordingly PFI is not responsible for any such warranties or representations.

**OTHER RIGHTS:** This warranty gives you specific legal rights and you may also have other rights that vary from state to state.